

10 REASONS TO WORK WITH WFS

A WORKFORCE SOFTWARE COMPANY



1 Trust

We're in this together.

At WFS: A WorkForce Software Company (WFS Australia) we believe our success is dependent on the success of our customers. Being customer-centric isn't just an empty promise; it's our core belief. We get to know our customers, working closely with you to ensure that the EmpLive® cloud deployment meets your needs and helps your business flourish.



6 Agility

Built by WFS Australia. Made for you.

At WFS Australia, we understand that our workforce management applications need to meet your business needs without messy customisations that require an army of IT support. That's why we've designed our workforce management solutions so business processes can be configured to meet the needs of your individual group, business unit, department, or country.



2 Cloud-based Workforce Management

We make it easy.

With EmpLive's web based workforce management systems, there is no hardware, software, middleware, or databases to buy, install, maintain, and upgrade. EmpLive's tenancy model means our customers share one physical instance of the EmpLive cloud solution without ever seeing each other's data, which makes upgrades a breeze. As all customers are on the same version of software, support is easy and we close 96% of support issues on the initial call. The future is here today and it makes your life a whole lot easier.



7 Local & Australian

Built in Australia for Australian companies.

WFS Australia workforce management applications are designed and built to meet the needs of Australian organisations. Whether your offices are located in a single city, across the country or on the other side of the world, WFS Australia cloud solutions are uniquely qualified to handle all your company needs.



3 Always-on-Current-Version Innovation

It's a beautiful thing.

With traditional on-premise software, companies were forced to update and upgrade their software applications on their own time and cost, often falling drastically behind the vendor's release schedules and causing them to miss out on the latest functionality. With EmpLive cloud solutions, all system updates are made by WFS Australia on an ongoing basis. That means our customers always benefit from being on the most current version of our workforce management solution and can take advantage of the innovative new capabilities we deliver.



8 Security

Rock-solid security.

We know security isn't just a check-box on your evaluation list; it's core to the integrity of our workforce management solution. That's why, at WFS Australia, we've woven security into the fabric of everything we do. WFS Australia's sophisticated measures and procedures ensure that customers receive a high performance work environment that's also highly secure.



4 Technology

A fresh approach.

Even though our on-demand delivery model insulates you from the technology that we use to deliver our cloud solution, it's important to know that we have built our product on a next-generation architecture that enables us to deliver services faster, making you more nimble. And everything we do is based on Web Services—today's standard for inter-system communication—so we can easily interact with other applications.



9 Usability

Power to the People.

With WFS Australia workforce management solutions, everyone's a power user. Built to unleash the power of your entire organisation, EmpLive's user-friendly environment is as easy and intuitive to navigate as today's consumer web sites. We've provided a unique roles-based user experience for executives, managers, employees, and administrators alike. In EmpLive, users take action from any place in the application. And we've integrated the latest functionality such as email, SMS and biometric devices right into your working environment.



5 Integration

We work in your IT world.

WFS Australia realises the importance of application integration for building fluid and flexible business processes. That's why our solutions were built to transparently integrate with your existing solutions, whether they are on-premise or on-demand. Our services have been designed at the core to support and utilize today's standard for integration—Web Services.



10 Experience

Experience Matters.

Let's face it: when it comes to experience, WFS Australia is no new entrant. EmpLive was founded by directors with a proven track record. Our founders lead a team of people laser-focused on providing the market with the next generation of workforce management applications. WFS Australia is a culture passionate about people, integrity, and innovation.