WFS Advanced Scheduler

Maximise workforce performance with WFS Advanced Scheduler, an enterprise-grade rostering solution that allows organisations to precisely manage labour utilisation, cost, and productivity across the enterprise.

Reduce Labour Costs

Advanced Scheduler optimises rosters across your organisation, helping to decrease overtime costs and reduce overstaffing by tightly aligning headcount and the mix of skills with your business needs. The solution also makes it easy to identify which employees are qualified for open positions, and to filter that list by labour cost, 'fitness for duty' and myriad other factors—improving your ability to manage dynamic conditions without compromising on workforce effectiveness or safety. The result is that your staff rosters perfectly balance required skills, employee preferences, and labour costs to boost employee satisfaction and productivity while protecting your bottom line.

Improve Staffing Agility

As your business demands evolve, Advanced Scheduler seamlessly adjusts your staffing levels and shift patterns to match those changes—all while fully accounting for critical factors such as trade union requirements and overtime costs. You can easily set up labour standards for positions and use those labour standards in connection with forecast data to let Advanced Scheduler precisely determine the needed headcount and skills mix. This approach helps you seamlessly adjust to fluctuations and provides greater rostering transparency to employees, managers, and your executive team.

Advanced Scheduler also empowers employees to actively support the smooth operation of your business. If an upcoming shift will be difficult for an employee to cover, he or she can easily exchange shifts directly with a peer. The solution's configurable rules allow for manager review and approval, or merely a notification of the swap, based upon organisational preference.

Rapidly Fill Shifts

When unplanned absences and other events create roster gaps, Advanced Scheduler helps you quickly fill those vacancies with the appropriate staff. Managers have multiple "callout" features that they can use on-the-fly to send eligible employees information about open shifts. Advanced Scheduler's unique One Touch Callout feature, for example, can immediately reach a large number of employees—all based on the eligibility rules for the shift – through text, phone, or email. A first-come, first- serve design incents employees to respond quickly, and subsequent respondents are notified that the shift has been filled. Simple, flexible, and fully-automated, Advanced Scheduler's callout capabilities help ensure that your organisation never has a gap in coverage.

KEY SOLUTION FEATURES

- Easily balance skills, employee availability, labour costs, trade union requirements, and other unique factors

- Enforce regulations, such as minor employee work restrictions, without manual effort

- Track employee skills, certifications, and certification expiry dates

- Roster thousands of employees and jobs at the touch of a button

- Tailor rosters to match your needs with flexible rules configuration

- Simplify complex policies (e.g. overtime equalisation) in multiple-union environments

- Streamline job and shift assignments across the enterprise

- Quickly notify eligible employees of open shifts

- Allow employees to swap shifts with qualified peers.

Multiple Schemes

Rostering techniques are not "one size fits all." Accordingly, WFS Advanced Scheduler allows you to create and manage rosters using three distinct methods—and each can be tailored to the needs of your unique operating environment.

- **Job-based Rostering** lets you create rotating or perpetual rosters and then assign the best-fit employees to each shift based on skill requirements, availability, budgets, and any other factors relevant to your business

- **Demand-based Rostering** enables each group or department to create rosters that vary in headcount and required skills based on the forecasted demand for labour

- **Event-based Rostering** allows you to associate individuals and groups to specific events, and to manage the profile and staffing requirements of each event on a separate basis.

Advanced Scheduler also provides managers with the tools and information they need to adapt rosters as needs change. Dynamic views immediately bring possible cost or skill concerns to a manager's attention, and configurable alerts help busy managers stay ahead of rostering needs with minimal effort—so they can focus greater attention on your core business.

For more information

Visit **wfsaustralia.com** or call us at **61 2 8399 1688**