

"Rite Aid selected WorkForce Software based on their expertise on scheduling employees across multiple locations, user friendliness and their rapid implementation strategies."

– Dave Markley, Vice President of Financial and Labor Analysis, Rite Aid



Company

Rite Aid

Headquarters

Camp Hill, Pennsylvania, USA

Industry

Retail

Products and Services

Drugstore, pharmacy

Web Site

<http://www.riteaid.com/>

WFS Australia Solutions

Forecasting and Scheduling

Customer Objectives

- Improve visibility, efficiency and control of schedules and data, like labour costs and open shifts
- Schedule associates across multiple locations
- Integrate with current time & attendance platform on a large, complex scale

The Solution

- Optimised scheduling processes with WFS Forecasting and Scheduling®
- Sixty days to roll out to 4,600 stores in 31 states

Key Benefits

- Reduced overtime by 7% resulting in \$1.5 million savings per year
- Increased sales and customer service levels driven by consistent and improved scheduling
- Enhanced work-life balance for pharmacists now empowered to manage availability and dial in from personal devices to check schedules

12,500+

Active Users

4,600

Stores rolled out in 60 days

\$1.5M

Overtime savings per year