

"WorkForce Software is noticeably improving our daily and weekly time management functions. The retail operations leadership has been able to quickly adapt to the system as it is intuitive and easy to navigate for the end user. By reducing the amount of time dedicated to scheduling and time corrections, our retail managers can focus more on optimising store operations."

— Jay Lytle, VP and CIO, Goodwill of Central & Southern Indiana



Company

Goodwill of Central & Southern Indiana

Headquarters

Indianapolis, IN, USA

Industry

Nonprofit

Products and Services

Retail Thrift Stores, Social Services

Web Site

<https://www.goodwillindy.org/>

WorkForce Software Solutions

WorkForce Time & Attendance

WorkForce Forecasting & Scheduling

Customer Objectives

- Manage time and attendance across the organisation in one consolidated system
- Automate paper-based scheduling processes in retail stores
- One integrated solution for time and attendance and scheduling

The Solution

- Streamlined and integrated workforce management processes with WorkForce Time and Attendance and WorkForce Forecasting and Scheduling
- WorkForce Mobile Forecasting and Scheduling
- Automated integration with Workday for Payroll and HR processes

Key Benefits

- Intuitive system that is easy for employees and managers to use
- Significantly faster payroll approvals for store managers that can now be done remotely
- Improved communication between managers and employees with schedules available real-time through email and mobile devices
- Time saved by automating manual processes in payroll is now used to develop employees and innovate existing procedures

4,000+

Users

80

Locations

90%

Reduction in scheduling time