

Time is Money

ATB Financial Frees Workers of Paper-Driven Roster Management



ATB

“Our old environment was paper-driven. Everything we did required a piece of paper. With this implementation, everything is electronic now, to the point where associates do their paperwork online.”

— Scott Earl, Managing Director, CFO Operations

Goals



Eliminate paper-driven time sheets and processes, giving time back to workers



Enable employees with self-service and managers with accurate data and visibility



Modernise user experience of managing rosters on desktop and mobile

Challenges

- People management systems were outdated, disparate, and inefficient — taking up many hours of administrative burden each week

The Ask

- Provide workers the latest workforce management technology that makes managing rosters and submitting leave requests fast, easy and enjoyable — contributing to becoming one of the best places to work in banking
- Significantly improve workers' experience and increase efficiency in how employees and managers conducted people administration

The Solution

- ATB Financial adopted the WorkForce Suite to transform workers' experience in managing rosters from solely paper-driven to electronic (with a mobile capability), while seamlessly integrating with SAP SuccessFactors®

A Worthwhile Investment



Making Work Easier

Workers love the new system, finding it easier and more convenient to use. They've undone burdensome processes that built up over the years, which was causing an overload of administrative work. Employees now feel free to think more creatively and focus on strategic initiatives.



Happier Workers

Team members have gained clearer visibility and control over their rosters. "We really wanted to empower people to take control of their own information," says Dana Edwards, Sr. Leader of People & Culture Operations at ATB Financial.



Accurate Reporting

Managers trust the quality of data coming in from employees, saving a significant amount of time they previously spent manually finding and fixing errors. Employees can proactively plan and communicate around their rosters with ease.



Improved Company Culture

Employee satisfaction has improved as the workplace is easier to navigate on a day-to-day basis. Managers manage with less frustration, and the mobile workforce has greater clarity on their work. With fewer bottlenecks, workers achieve their goals faster.



"We got the best, and as a result we're going to have, and do have, the best human capital platform out there in banking,"

— Lorne Rubis, Chief People Officer

Discover how the WorkForce Suite can meet your scheduling and time and attendance needs. Visit wfsaustralia.com/workforce-suite/time-and-attendance to learn more.

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